

**Helen Horner**

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**Client feedback form**

|  |  |
| --- | --- |
| What type of training did you engage with? | Classes / 1:1 / one off session / online or distance |
| Do you feel the training was cost effective? |  |

Please rate the following on a scale of 1 to 5:

(5 is the best it could be and one is an area which requires improvement)

|  |  |
| --- | --- |
| The instructions given were clear, concise and easy to follow |  |
| The trainer used methods which were kind, force and fear free for my pet |  |
| The trainer explained the techniques in understandable terms |  |
| The trainer carried out a thorough risk assessment with me before training |  |
| My pet was comfortable and did not appear to be in any distress in the process of training |  |
| The training helped me to achieve my goals with my pet |  |
| Training involved everyone in my household effectively |  |
| I would recommend Hel’s hounds to my friends |  |
| Is there anything else you wish to add? | |